



SIPH QUALITY POLICY

SIPH, African leader in Natural Rubber, aims to achieve a global benchmark in terms of responsible governance and operational performance.

To this end, the SIPH Group is committed to working tirelessly with all stakeholders to modernize and improve the reliability of the production and control means, in all the operational and commercial entities of the Group.

The company's growth and sustainability depend on the satisfaction of its customers and the quality of its economic results.

To address these challenges, we are building the Quality Management System of our entities in line with the following strategic orientations:

- The involvement, accountability, and ethical values of staff at all levels of the organization;
- Measuring customer and other relevant stakeholder satisfaction, and supplier compliance;
- Continuous improvement in performance, quality of life at work, cost reduction and control;
- Risk analysis and prevention;
- Increased diversification of our products and activities;
- Compliance with legal and regulatory requirements.

These commitments are based on the following objectives:

- **Make the right products available to our customers, in the right quantities, at the right time, in the right place.**
- **Promote the continuous improvement of our Quality Management System (QMS).**
- **Ensure the quality of products and services.**
- **Develop the skills of employees.**

All of these objectives are reviewed periodically within the frame of the Group's strategic plan.

SIPH is therefore committed to meet these objectives and to provide the necessary means to all entities and subsidiaries for the understanding and implementation of this Quality policy.

Abidjan, 11/26/2020

Bertrand VIGNES
Chief Executive Officer